



Ascom Overview

The Global Healthcare Information and Communication Technology Leader.

Today's healthcare providers face complex challenges, but Ascom helps navigate change and remove communication barriers, enabling caregivers to focus on what matters – improving patient outcomes. With a century of research, best practices and innovation that connect caregivers from the point-of-care to anywhere, Ascom solutions are designed to close digital information gaps, improve patient care and satisfaction, streamline workflows, and boost cost-efficiency.

Our unique, end-to-end Ascom Healthcare Platform is a powerful modular, scalable and integrated suite of software and hardware solutions including nurse and emergency call, mobility, clinical and care applications, medical device integrations, professional services and 3rd party applications. Whether your concerns are automating infection control protocols, ensuring backwards compatibility with your legacy systems or improving staff collaboration, Ascom is a proven partner.

Technology Overview

Nurse Call & Emergency Call Systems

Designed with the busy caregiver in mind, Ascom Telligence® nurse call is a scalable clinical workflow and communications management solution that connects patients and caregivers for efficient, effective care. Telligence simplifies workflows, optimizing time spent on mission-critical functions.

Ascom's integrated network of staff and patient-room devices ensures that the right information is delivered to the right caregiver at the right time for appropriate response when and where needed. With programmable touch points and color-coded indicators, Telligence can be configured as a basic nurse call system or a sophisticated communication platform.

teleCARE® IP emergency call enables residents to enjoy an active lifestyle with the confidence that assistance is available when they need it with precision event location, passive resident check-in and a comprehensive suite of safety features.

Unite Software Suite

Ascom's Unite suite of software seamlessly links mission-critical systems with mobile communications, delivering intelligent integration, advanced messaging, and system management in one unique, powerful package. Ascom Unite integrates with multiple information systems including building management, fire alarm, clinical systems, medical health record systems, location-based systems and dispatch systems to enable an improved and integrated workflow environment.

Mobility Systems

Ascom offers traditional VoWiFi and IP-DECT wireless voice solutions as well as the Ascom Myco®, the smart device purpose-built for healthcare. Mobility systems include VoIP and TDM telephony interfaces that, when combined with Unite software, deliver fully integrated voice and messaging to mobile staff.

Robust VoWiFi phones operate on a voice-grade WLAN and are IEEE standards-based, supporting 802.11a/b/g/n and have a smartphone variant. Dependable IP-DECT phones utilize an FCC-protected frequency for interference-free communication on a dedicated network. All solutions are modular, expandable and can be integrated with the entire Ascom platform.

Distribution

Ascom products are sold through a network of distributors and channel partners throughout North America. Providing real-time, localized support, these technology consultants work with customers to design a road-map for Ascom integrated workflow solutions.

Installed Base

Customers include a broad range of healthcare facilities including large IDNs, hospitals, continuous care retirement communities and nursing homes. Serving more than one million hospital beds globally, with 100,000 nurse call installations, 12,000 software installations and 6,600 mobility installations, Ascom transmits over 8 million critical alerts per year. In addition, Ascom systems are used by customers ranging from small offices to Fortune 500 businesses in industries such as hospitality, manufacturing, retail, financial exchanges, corrections facilities and energy plants.

Global Headquarters

Headquartered in Baar, Switzerland, Ascom is a global healthcare information communication technology provider with subsidiaries in 15 countries and approximately 1,300 employees worldwide. With the right focus on integration and mobilization solutions, Ascom deploys its unique products and solutions portfolio and software architecture capabilities to provide mission-critical, real-time solutions for highly mobile, ad hoc, and time-sensitive environments.

The comprehensive Ascom healthcare platform is comprised of clinical and applications, nurse call, mobility, Medical Device integrations, third party applications and professional services. Because each provider has communication challenges unique to their environment, the modular Ascom healthcare platform is configurable, customizable and scalable. Ascom solution consultants work hand-in-hand with facility leaders to identify specific challenges and customize solutions designed to address those specific pain points, leading to better patient outcomes and satisfaction.

Ascom North America Executive Leadership Team

Rob Goldman
President

Tom McKearney
Senior Vice President, Strategic Sales

Chris Talbot
Senior Vice President,
Sales & Marketing

Thomas Morgan
Vice President, Professional Services