

ascom ACADEMY



eLearning Courses

Anytime Ascom learning on your schedule at your pace.

ASCOM TRAINING

Training Coordinator
919-234-2453

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NEW! e-Learning User Tutor

The Ascom User Tutor provides users with self paced, anytime learning for Ascom portable devices and the advanced integration features made available. The User Tutor expands the "how to" knowledge provided in user guides and continues the learning provided by our Ascom Academy instructors.

You may self register with the Ascom Academy Learning Management System (LMS) at any time and select the learning track that serves your needs. The Ascom LMS allows users and administrators to track progress and manage competence initiatives.

How Can User Tutor Help Me?

The User Tutor is a web based learning track that will help you to expand your "how to" knowledge and continue the education provided by Ascom Academy instructors.

How Do I Get Started?

At any time, users may self register online with the Ascom Learning Management System to gain access to the Ascom Tutor or other e-Learning programs. Determine how long you would like to have access to the e-Learning content. Access to e-Learning content is typically offered in 3 or 12 month windows.

You will then have the option to pay online and apply any promotion codes that were previously obtained. Speak to your Ascom sales representative about group rates and current promotions.

FreeNET Fundamentals

FreeNET Fundamentals is a self paced introduction to Ascom's FreeNET VoWiFi designed for people who need a general introduction.

This course is perfect for individuals who will be responsible for sales, sales engineering, marketing, technical service, deployment, administration and even those who are considering FreeNET as a solution for wireless voice.

Upon completion of FreeNET Fundamentals, participants will have knowledge of Ascom's mission critical core products, network requirements, configuration elements, and portable telephone functionality.

Course Content

- Basic Ascom product knowledge
- LAN and WLAN basic requirements
- VoWiFi basic requirements
- Connectivity requirements
- Key components
- i75 functions, use and programming
- Portable Device Manager summary
- FreeNET moves, adds and changes
- i75 accessories
- Interactive exercises
- i75 Simulator

FreeNET Integration with Avaya Communication Manager (FNACM)

FreeNET Integration with Avaya Communication Manager is a self paced integration learning module for Ascom's FreeNET VoWiFi. This course is designed for technicians and engineers who already have certified knowledge of WLAN, VoIP as well as the Avaya Communication Manager and SIP enablement services. With some pre-requisite knowledge and completion of this learning module, participants will have knowledge of how to add the Ascom i75 to a SIP enabled wireless network.

Course Content

- Pre-assessment
- i75 SIP Integration
- Portable Device Manager training
- Security modes
- Encryption modes
- Network associations
- Network authentication
- User configuration
- SIP Codec and proxy
- Narrated configuration guidelines and demonstrations
- Post-assessment certification (FNACM)

Prerequisites

FreeNET Fundamentals is a prerequisite for FreeNET Integration Modules. Certification or advanced knowledge of WLAN, VoIP and Avaya Communication Manager is a prerequisite for this integration learning module.

Ascom Certification Achievement FNACM

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FreeNET Integration with Cisco Call Manager (FNCCM)

FreeNET Integration with Cisco Call Manager is a self paced integration learning module for Ascom's FreeNET VoWiFi. This course is designed for technicians and engineers who already have certified knowledge of WLAN, VoIP as well as the Avaya Communication Manager and SIP enablement services. With some pre-requisite knowledge and completion of this learning module, participants will have knowledge of how to add the Ascom i75 to a SIP enabled wireless network.

Course Content

- Pre-assessment
- i75 SIP Integration
- Portable Device Manager training
- Security modes
- Encryption modes
- Network associations
- Network authentication
- User configuration
- SIP Codec and proxy
- Narrated configuration guidelines and demonstrations
- Post-assessment certification (FNCCM)

Prerequisites

FreeNET Fundamentals is a prerequisite for FreeNET Integration Modules. Certification or advanced knowledge of WLAN, VoIP and Cisco Call Manager is a prerequisite for this integration learning module.

Ascom Certification Achievement FNCCM

FreeNET Integration with ShoreTel IP-PBX (FNSIP)

FreeNET Integration with ShoreTel IP-PBX is a self paced integration learning module for Ascom's FreeNET VoWiFi. This course is designed for technicians and engineers who already have certified knowledge of WLAN, VoIP as well as the ShoreTel IP-PBX and SIP services. With some pre-requisite knowledge and completion of this learning module, participants will have knowledge of how to add the Ascom i75 to a SIP enabled wireless network.

Course Content

- Pre-assessment
- i75 SIP Integration
- Portable Device Manager training
- Security modes
- Encryption modes
- Network associations
- Network authentication
- User configuration
- SIP Codec and proxy
- Narrated configuration guidelines and demonstrations
- Post-assessment certification (FNSIP)

Prerequisites

FreeNET Fundamentals is a prerequisite for FreeNET Integration Modules. Certification or advanced knowledge of WLAN, VoIP and ShoreTel IP-PBX is a prerequisite for this integration learning module.

Ascom Certification Achievement FNSIP