

August 19, 2003

Log #: TS-0329

DCT1900 CSM Windows - DLU Configuration Handling

Overview

The Cordless System Manager for Windows is used to initialize, re-initialize and administrate the Freeset DCT1900. The DLU tab in the initialization window is used to customize the EDI settings by enabling/disabling Hold and Callback, by selecting the desired Transfer and Conference types, and by selecting the desired number of Line Appearances.

Problem

When a system is re-initialized, it remembers the last DLU type configured. If the EDI settings are not restored, then when you click the **OK** button the system will give this warning message: "*system service required contact your distributor*". This message represents the fact that EDI settings were not restored and that the system does not recognize the DLU board type.

Products Effected

Cordless System Manager Windows
DLU Board

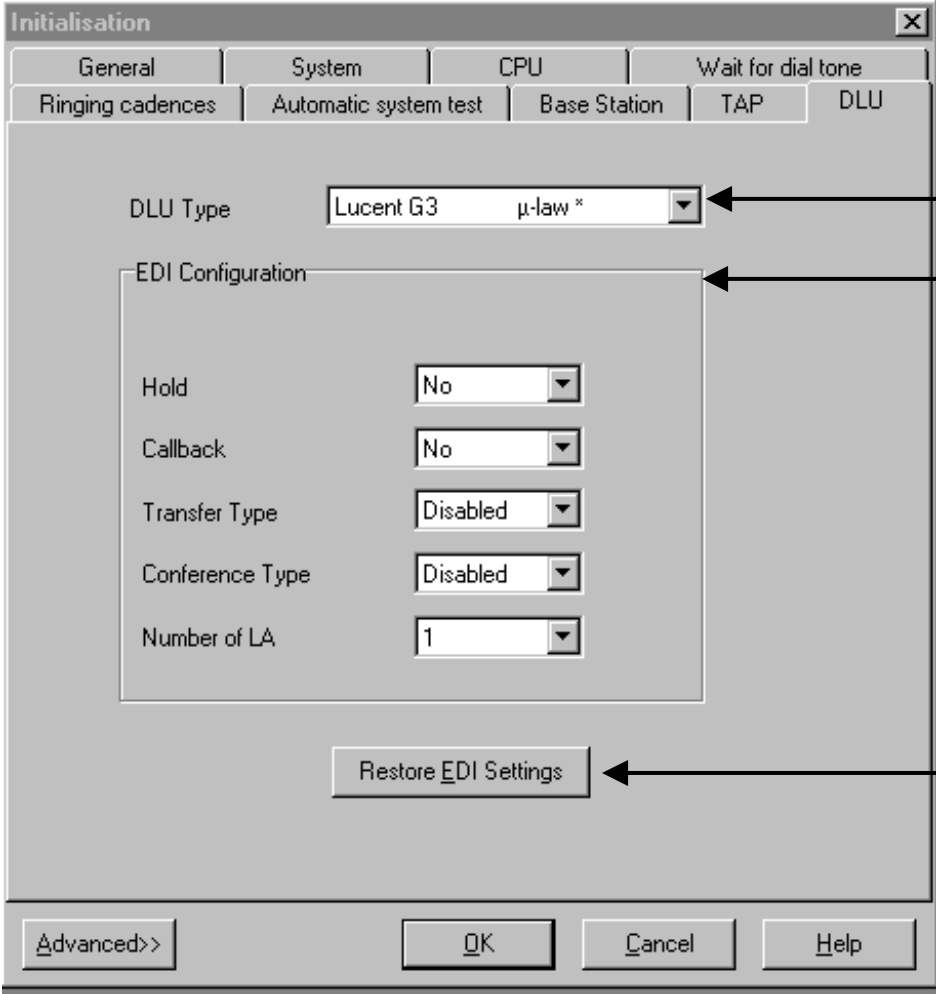
Solution

To properly handle the DLU configuration when re-initializing the system, the system administrator must click the **Restore EDI Settings** button. Doing this will automatically set the default values for the specified board. Make sure that all other configuration tabs have correct parameters settings and then click the **OK** button.

The EDI parameters are PBX specific and have to be set-up according to the type of the PBX that is being used with the DCT1900 system. Also, the settings can be customized to meet your needs.

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If a DLU was previously configured in the system, the type will automatically populate, although the EDI configuration settings are either disabled or set to minimum values.

Click button to properly set the default settings for selected DLU type.