

Service Bulletin



Product: Elise Compact Flash Programming Tool

Purpose: To prevent the possibility of other media from being overwritten by the Elise Compact Flash Tool

Date: 9/3/2008

ELISE COMPACT FLASH PROGRAMMING TOOL

Background

The Elise Compact Flash Programming Tool, version 1.02, has the capability of transferring images to other connected media (such as an USB stick). Because of this, it's important that you check that no other external media is connected to the PC when you want to transfer an image to an Elise Compact Flash.

Affected equipment

Elise Compact Flash Programming Tool Ver: 1.02 and later.

Solution

Since the Elise Compact Programming Tool Ver: 1.02 can transfer images to other external medias it's important to verify that the destination is the Compact flash. In order to verify that the CF is the destination; look in the "Device" section of the Elise Compact Flash Programming Tool. If the CF card is not indicated as the device then perform the following steps:

1. Close the application
2. Remove the other external devices
3. Restart the application.

Additional Information

For additional information, please contact the Ascom Technical Support team at 877-71ASC0M, Option 3, Option 1. Normal business hours are 8:00 AM to 5:00 PM EST.