

Service Bulletin



Product: FreeNET i75

Purpose: Communicate poor i75 roaming performance with Trapeze AP version MP-372

Date: 10/7/2008

FreeNET i75 roaming performance with Trapeze MP-372 Access Points

Background

Recent laboratory tests confirmed that the i75 VoWiFi handset can experience long delays while roaming between MP-372 Access Points. This only occurs when certain security settings (WPA+TKIP, WPA2+AES, 802.1x+AES) are implemented in conjunction with Trapeze Access Point model MP-372.

With AP version MP-422, the i75 works as intended.

Affected Equipment

FreeNET i75 VoWiFi Handsets
Trapeze Access Point Model MP-372

Solution

The i75 does not have the mentioned roaming performance problems with Trapeze AP version MP-422. Sites deployed with MP-422 series Access Points will not experience any long delays during roaming.

For those sites with MP-372 series Access Points, it is recommended to use a WEP security setting to avoid any long delays during roaming.

Additional Information

If you have any questions about this bulletin, please contact Ascom Technical Services at 1-877 71ASCOM (1-877-712-7266) option 3.