

Type:	Confidentiality:	Author:	RSU:	Doc #	Rev
Service Alert	None	Tim Overstreet	ascom Ascom US Inc.	TL-000047	1
Purpose:	Date:	Product Group(s)			
Create awareness for incorrect labeling on some IPBS Base Stations	2-7-2011	IP-DECT			

IPBS with Incorrect Label

Overview

There was a mistake in manufacturing and the incorrect revision is labeled on some IPBS Base Stations. The IP-DECT Base Stations labeled with IPBS1-A3 were loaded with the latest SW release 4.1.24 but the label identifier 4F refers to the previous SW load 3.4.12.

Impact

The 4.x series IPBS SW is not compatible with 3.x IPBS SW series and a false label could facilitate compatibility issues. About 570 pieces were affected by this label error. The SN of affected units are included for reference.

Affected Products

IPBS1-A3 (IPBS)

Resolution Procedures

It is possible to downgrade or upgrade these base stations to be consistent with the version of IPBS SW that may already be in use.

Contact Information

If you have any questions or need additional information, please contact Ascom Technical Assistance Center at 8-877-71-ASCOM, option 3.

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Reference

- TD 92579GB IOM
- RELEASE NOTES IPBS Software version 4.1.24
- Serial Numbers:

SN	SN	SN	SN	SN	SN
T261042DPC	T2610457T0	T2610457WT	T26104582R	T261045BZS	T261045C3B
T26104413C	T2610457T1	T2610457WU	T26104582T	T261045BZT	T261045C3C
T261044A2U	T2610457T2	T2610457WV	T26104582U	T261045BZU	T261045C3D
T261044ABG	T2610457T5	T2610457WW	T26104582V	T261045BZY	T261045C3E
T261044AC5	T2610457T6	T2610457WX	T26104582W	T261045BZZ	T261045C3F
T261044H3D	T2610457T7	T2610457WY	T26104582X	T261045C00	T261045C3G
T261044H4A	T2610457T8	T2610457WZ	T26104582Y	T261045C01	T261045C3I
T261044H4O	T2610457T9	T2610457X0	T26104582Z	T261045C03	T261045C3J
T261044H6A	T2610457TA	T2610457X1	T261045830	T261045C04	T261045C3K
T261044H73	T2610457TB	T2610457X3	T261045831	T261045C05	T261045C3L
T261044H7D	T2610457TC	T2610457X4	T261045832	T261045C06	T261045C3N
T261044HL1	T2610457TD	T2610457X5	T261045833	T261045C08	T261045C3P
T261044HMB	T2610457TE	T2610457X6	T261045835	T261045C0A	T261045C3Q
T261044HR6	T2610457TF	T2610457X7	T261045836	T261045C0B	T261045C3R
T261044HSN	T2610457TG	T2610457X8	T261045837	T261045C0C	T261045C3S
T2610457OF	T2610457TH	T2610457XA	T261045838	T261045C0D	T261045C3T
T2610457OG	T2610457TI	T2610457XB	T261045839	T261045C0K	T261045C3U
T2610457OH	T2610457TJ	T2610457XC	T26104583A	T261045C0N	T261045C3V
T2610457OI	T2610457TK	T2610457XD	T26104583B	T261045C0Q	T261045C3W
T2610457OJ	T2610457TL	T2610457XF	T26104583D	T261045C0R	T261045C3X
T2610457OK	T2610457TM	T2610457XG	T26104583E	T261045C0S	T261045C3Y
T2610457OM	T2610457TN	T2610457XH	T26104583F	T261045C0T	T261045C3Z
T2610457ON	T2610457TO	T2610457XI	T26104583G	T261045C0X	T261045C40
T2610457OR	T2610457TP	T2610457XJ	T26104583H	T261045C0Y	T261045C41
T2610457OS	T2610457TQ	T2610457XK	T26104583I	T261045C0Z	T261045C42
T2610457OV	T2610457TR	T2610457XM	T26104583J	T261045C10	T261045C45
T2610457OW	T2610457TS	T2610457YY	T26104583K	T261045C11	T261045C46
T2610457OZ	T2610457TT	T2610457Z0	T26104583L	T261045C12	T261045C4F
T2610457P0	T2610457TU	T2610457Z1	T26104583M	T261045C13	T261045C4J
T2610457P2	T2610457TV	T2610457Z2	T26104583N	T261045C14	T261045C4Q
T2610457P3	T2610457TX	T2610457Z3	T26104583O	T261045C15	T261045C4R
T2610457P5	T2610457TY	T2610457Z4	T26104583P	T261045C16	T261045C4S
T2610457P6	T2610457TZ	T2610457Z5	T26104583Q	T261045C18	T261045C4T

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T2610457PG	T2610457U0	T2610457Z6	T26104583R	T261045C19	T261045C4U
T2610457PH	T2610457U2	T2610457Z7	T26104584C	T261045C1A	T261045C4V
T2610457PJ	T2610457U3	T2610457Z8	T26104584W	T261045C1B	T261045C50
T2610457PK	T2610457U4	T2610457Z9	T26104584X	T261045C1D	T261045C51
T2610457PN	T2610457U5	T2610457ZA	T26104585C	T261045C1E	T261045C52
T2610457PO	T2610457U6	T2610457ZB	T26104585D	T261045C1F	T261045C55
T2610457PT	T2610457U7	T2610457ZC	T26104585E	T261045C1G	T261045C56
T2610457PU	T2610457U8	T2610457ZD	T26104585F	T261045C1H	T261045C59
T2610457PW	T2610457U9	T2610457ZE	T26104585G	T261045C1I	T261045C5A
T2610457PX	T2610457UA	T2610457ZF	T26104585H	T261045C1J	T261045C5F
T2610457Q2	T2610457UB	T2610457ZG	T26104585I	T261045C1L	T261045C5G
T2610457Q3	T2610457UC	T2610457ZH	T26104585J	T261045C1M	T261045C5L
T2610457Q7	T2610457V1	T2610457ZI	T26104585K	T261045C1P	T261045C5M
T2610457Q8	T2610457V2	T2610457ZJ	T26104585L	T261045C1Q	T261045C5N
T2610457QA	T2610457V8	T2610457ZK	T26104585M	T261045C1R	T261045C5O
T2610457QB	T2610457V9	T2610457ZL	T26104585N	T261045C1S	T261045C5Q
T2610457QC	T2610457VA	T2610457ZM	T26104585O	T261045C1T	T261045C5S
T2610457QD	T2610457VB	T2610457ZN	T26104585Q	T261045C1U	T261045C5T
T2610457QQ	T2610457VC	T2610457ZO	T26104585R	T261045C1V	T261045C5U
T2610457QR	T2610457VD	T2610457ZP	T26104585S	T261045C1W	T261045C5V
T2610457QS	T2610457VE	T2610457ZQ	T26104586M	T261045C1X	T261045C5W
T2610457QT	T2610457VF	T2610457ZR	T26104586N	T261045C1Y	T261045C5X
T2610457R1	T2610457VG	T2610457ZS	T26104586Y	T261045C1Z	T261045C5Y
T2610457R2	T2610457VH	T2610457ZT	T261045870	T261045C20	T261045C60
T2610457R4	T2610457VI	T2610457ZU	T2610458I7	T261045C21	T261045C61
T2610457R5	T2610457VJ	T2610457ZV	T2610458I8	T261045C22	T261045C62
T2610457R7	T2610457VK	T2610457ZW	T2610458I9	T261045C23	T261045C63
T2610457R8	T2610457VL	T2610457ZX	T2610458IA	T261045C24	T261045C64
T2610457R9	T2610457VM	T2610457ZY	T2610458IB	T261045C25	T261045C65
T2610457RA	T2610457VN	T261045800	T2610458IC	T261045C26	T261045C66
T2610457RB	T2610457VO	T261045801	T261045BYO	T261045C27	T261045C68
T2610457RC	T2610457VP	T261045802	T261045BYP	T261045C28	T261045C69
T2610457RD	T2610457VQ	T261045803	T261045BYQ	T261045C29	T261045C6A
T2610457RE	T2610457VR	T261045804	T261045BYR	T261045C2A	T261045C6B
T2610457RF	T2610457VS	T26104581A	T261045BYS	T261045C2B	T261045C6E
T2610457RG	T2610457VT	T26104581B	T261045BYT	T261045C2C	T261045C6Z
T2610457RH	T2610457VU	T26104581C	T261045BYU	T261045C2D	
T2610457RI	T2610457VW	T26104581D	T261045BYV	T261045C2F	
T2610457RJ	T2610457VX	T26104581F	T261045BYW	T261045C2G	
T2610457RK	T2610457VY	T26104581G	T261045BYX	T261045C2H	
T2610457RL	T2610457VZ	T26104581H	T261045BYY	T261045C2I	
T2610457RM	T2610457W0	T26104581J	T261045BYZ	T261045C2J	

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T2610457RN	T2610457W1	T26104581L	T261045BZ1	T261045C2L	
T2610457RO	T2610457W2	T26104581S	T261045BZ2	T261045C2M	
T2610457RP	T2610457W3	T26104581T	T261045BZ3	T261045C2N	
T2610457RQ	T2610457W4	T26104581X	T261045BZ4	T261045C2O	
T2610457RR	T2610457W5	T26104581Y	T261045BZ5	T261045C2P	
T2610457RT	T2610457W6	T261045824	T261045BZ6	T261045C2Q	
T2610457RU	T2610457W7	T261045825	T261045BZ7	T261045C2R	
T2610457RV	T2610457W8	T261045829	T261045BZ8	T261045C2T	
T2610457RW	T2610457W9	T26104582A	T261045BZ9	T261045C2U	
T2610457RX	T2610457WA	T26104582B	T261045BZA	T261045C2V	
T2610457RY	T2610457WB	T26104582C	T261045BZC	T261045C2W	
T2610457RZ	T2610457WC	T26104582D	T261045BZE	T261045C2X	
T2610457S1	T2610457WD	T26104582E	T261045BZF	T261045C2Y	
T2610457S2	T2610457WE	T26104582F	T261045BZG	T261045C2Z	
T2610457S3	T2610457WF	T26104582G	T261045BZH	T261045C30	
T2610457S4	T2610457WG	T26104582H	T261045BZI	T261045C31	
T2610457S5	T2610457WH	T26104582I	T261045BZJ	T261045C32	
T2610457S6	T2610457WI	T26104582J	T261045BZK	T261045C33	
T2610457S7	T2610457WJ	T26104582K	T261045BZL	T261045C34	
T2610457SS	T2610457WK	T26104582L	T261045BZM	T261045C35	
T2610457SU	T2610457WL	T26104582M	T261045BZN	T261045C36	
T2610457SV	T2610457W M	T26104582N	T261045BZO	T261045C37	
T2610457SX	T2610457WN	T26104582O	T261045BZP	T261045C38	
T2610457SY	T2610457WO	T26104582P	T261045BZQ	T261045C39	
T2610457SZ	T2610457WS	T26104582Q	T261045BZR	T261045C3A	