

Product: ESS 2.17

Purpose: Temporary fix for ESS 2.17 "error on page"

Date: 12/22/08

Title

ESS 2.17 Error Fix

Background

When trying to delete a user, under the users tab, it will not work and you will receive an "error on page" message.

This problem is related to a character error in the default language file (English). Apparently the java script in the ESS cannot handle the " ' " (apostrophe) character which generates the reported error.

Affected equipment

ESS 2.17

Solution

A workaround for this problem is to remove the apostrophes in the language file used. A modified version of the Language file will be sent upon request. To activate the new language file, first import the file under Translate GUI found under Home tab. Then activate the language file under Set Language also found under Home tab.

A correction will be available in the next release of ESS, coming end of Q1 2009.

Additional Information

If you have any questions about this bulletin, please contact Ascom Technical Services at 1-877 71ASCOM (1-877-712-7266) option 3.