

**Product:** i75, i75 Messenger, WiFi 412

**Purpose:** New display for the i75

**Date:** June 10, 2009

## New Display on i75 is Software Dependant

### Background

A new display type has been introduced for the i75. This change was necessary since the previous type is no longer available for purchase (LTB). The new display requires that a new driver is implemented in the i75 software. Since this new driver is not present in older SW versions for the i75, the new display type will not be backward compatible with older SW versions. i75 units that are delivered with the new display can not be downgraded to a SW version below 1.6.12. If a downgrade is performed, the text will be displayed inverted on the display of the i75. No harm will be done to the i75 and if you upgrade to SW version 1.6.12 or higher again, the text will be displayed correctly again.

### Affected equipment

i75s with the new display type.

Identification:

Units with a revision mark of **/1G** and higher have the new display installed directly from production. (E.g. KATY- AGAAA/**1H**).

If an old unit needs to be equipped with the new display due to repair, this phone will receive an additional repair code to identify this. Repair code **C** and higher indicates that the unit has been equipped with the new display type. (E.g. KATY- AGAAA/**1E C**).

### Solution

All units with the new display type are delivered with the correct Software.  
(From production and repair)

However, if you by mistake downgrade such units to a SW version that lacks support of the new display type, you will notice this since the display will get inverted. If this happens you should upgrade the unit again so that it gets the appropriate SW.

Units with the new display type (for identification see "Affected equipment" above),  
Shall have the following SW configuration (Minimum):

**Application SW: 1.6.12 or higher**

**Boot code : 1.2.4 or higher**

*(Boot code change shall normally not be done by customers and new units have the correct boot code)*

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## **Note**

SW 1.6.12 and higher is aware of all display types and therefore units with the old as well as the new display type will be handled correctly.

(I.e. units with the old display type are not SW dependant)

## **Additional Information**

If you have any questions about this bulletin, please contact Ascom Technical Services at 1-877 71ASCOM (1-877-712-7266) option 3.