

Product: All SYS-PDM Software before version 1.10

Purpose: Hotfix for SYS-PDM

Date: August 19, 2009

Solution for adding handsets to SYS-PDM

Background

A bug has been identified in the SYS-PDM. The problem is that handsets cannot be added to the SYS-PDM, although license allows more.

Affected equipment

Affects all SYS-PDM software before version 1.10.

Solution

A hotfix that corrects this problem is now available. Earlier a maximum of 160000 parameters were allowed in the database due to space limitations. But since 1.09 these have been solved by dynamic partitioning, hence the limit has now been extended to 500000 parameters which should allow maximum number of handsets.

The hotfix 1.10 can be obtained by contacting Ascom (US) Technical Service at 1-877-712-7266, option 3.

Note!

Compatibility info

The image file (.img) has to be used for software upgrade if previous version is 1.08 or earlier. The backup / restore of parameters are backward compatible with 1.07. Make a backup from SYS-PDM 1.07 or 1.08 and import it to SYS-PDM 1.10.

If you have used the previous hotfix 1.09, the .eas file can be used.

Additional Information

If you have any questions about this bulletin, please contact Ascom Technical Services at 1-877 71ASC0M (1-877-712-7266) option 3.