

Product: i75 Handsets with 1.6.x

Purpose: Software update

Date: August 20, 2009

No Echo Cancellation in Cisco CUCM Systems

Background

When using i75's in a Cisco CUCM system, we have seen that the echo cancellation is not activated in the calling handset if calling between i75's. This can cause poor sound quality.

Affected equipment

i75 with software 1.6.x.

Software 1.4.x is not affected.

Solution

We have released a hot-fix, v 1.6.19, to solve the problem. Software downloads can be found in the support section of our website.

<http://www.ascom.us/us-en/index-us/support-us.htm>

Additional Information

If you have any questions about this bulletin, please contact Ascom Technical Services at 1-877 71ASCOM (1-877-712-7266) option 3.