

Technical Service Bulletin

Product: 9p23 Rack Charger
Purpose: Communicate proper usage of rack charger
Date: 2/4/2005

RC23 Battery Insertion

General

The RC23 Rack Charger is used to charge batteries for the 9p23 (Medic and Messenger) Portable Telephone. To charge a battery, the Portable Telephone may be inserted into a charging slot with the battery securely attached or the battery may be removed and inserted by it's self using a slot adaptor to guide the battery to the charging contacts.

Problem

Inserting the batteries incorrectly (upside down) is possible and will cause the RC23 charging contacts to become permanently damaged. Continued use of a charging slot with damaged contacts will lead to abnormal charging cycles, erratic or false RC23 LED indications, poor battery life and a decreased battery life cycle.

Prevention

Illustrations 1 and 2 below show how to insert the battery and the portable telephone correctly into the RC23 rack charger. This bulletin should be posted next to RC23 stations. We also recommend that the Caution! label be posted at each charge position. Please contact Ascom Technical Support (877-71ASCOM, option 3) if you have any questions about this Service Bulletin.



Illustration 1



Illustration 2

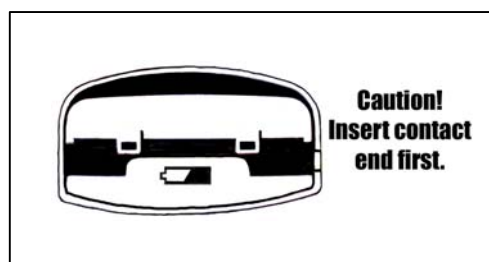


Illustration 3