

Technical Service Bulletin

ascom
Ascom® Wireless Solutions Inc.

Product: Freeset DCT1900

Purpose: To communicate a minimum revision of 9p23 and 9p23 Mark II handsets related computer based applications. This bulletin supersedes TS-0509.

Date: 4/26/06

Communicating with 9p23 and 9p23 Mark II Handsets via Cable Connect

Overview

Due to hardware changes associated with 9p23 and 9p23 Mark II portable handsets, it is imperative that all previous versions of computer based applications responsible for communicating directly with the handsets through a cable connection (serial/RS-232 communication) must be upgraded to the latest revision. The latest revision addressed the baud rate issue experienced with earlier versions (R4B/R4D).

Action

In order to administrate 9p23 Mark II handsets, verify that the following applications at site(s) have the following minimum software revision level.

- Cordless System Manager (Stand Alone) – Version **R5A**
- Mobility Server Activation Tool – Version **1.2** (included with MS 3.0 or higher)
- Software Download Tool – Version **3.3**
- Feature and Phonebook Tool – Version **3.0**

Note: 1. *The above software applications are backward compatible with the original 9p23 portable handset.*

If you need to upgrade any of these software applications, please download the required applications at: <http://www.ascomwireless.com/swdownload/>

Additional Information

If you have any questions about this bulletin, please contact Ascom Technical Services at 1-877 71ASCOM (1-877-712-7266) option 3.