

**Product:** AA60 Voice Appliance

**Purpose:** Administration of the AA60 Voice Appliance

**Date:** February 24, 2009

## AA60 Voice Appliance Conference Rooms Stop Working

### General

Includes the AA60 Voice Appliance whenever new conference rooms are created or modified. Known affected software release Asterisk/C.2.1.1 | Asterisk GUI-version: 2.0.1.21.

### Problem

During initial configuration, as long as the “Apply Changes” button is selected after all room modifications have been completed, all the conference rooms work correctly. However, if a room is modified after the initial “Apply Changes” is executed and the “Apply Changes” button is selected again, that modified room will work but all others will not.

### Solution/Prevention

The present work around is to only select the “Apply Changes” when all modifications have been completed. If after the initial configuration additional modifications are needed, all conference rooms have to be re-created then the “Apply Changes” button selected.

This will be resolved in a future software release.

### Additional Information

If you have any questions about this bulletin, please contact Ascom Technical Services at 1-877 71ASCOM (1-877-712-7266) option 3.